



iboss Implementation Services

Enterprise and Government

Migrating from legacy web gateway and other network security solutions can seem like a daunting task. The iboss services team is here to assist.

The Challenge

Many organizations need to adopt cloud services for access and security but lack the in-house expertise to undertake the transition from legacy on-premises solutions. Other organizations may have the in-house expertise, but due to multiple projects competing for the same technical resources, are time constrained. With iboss implementation services we can help ensure a smooth transition to the cloud and offer different levels of service engagement from quick start to custom. This allows iboss to engage your network and security teams at the right level to help with simple upgrades, streamline more complex deployments,

ensure your project will complete on-time, and assure your configuration is aligned with industry best practices.

iboss Implementation Services Overview

iboss brings engineering and solution design experience and expertise to any new or existing project and speeds time to value for customers by validating the design, configuration and strategy to launch into production with best practices. This helps reduce the learning curve for network and security teams and leads to a more successful transition to the cloud.

The implementation engineers on the iboss services team have assisted thousands of organizations and helped them navigate the path to the cloud to ensure the iboss SASE platform implementation is aligned and integrated with the organization's access and security goals. All while reducing cost and workload for your network and security teams and helping them become educated and more confident to take over business as usual operations with the platform post implementation.

During the engagement with iboss, the implementation engineer will work with you throughout the defined phases of the project that start with planning and end when the iboss platform being used in production including every step along the path to a successful deployment.

Planning

During the planning phase the iboss implementation engineer will outline requirements that include reviewing the iboss platform package purchase, documenting success criteria and milestones to align the project for success. Finally, providing guidance for testing, pilot and production.

Configuration

The configuration phase will include policy consultation and deployment, authentication requirements for user ID, traffic redirection settings and other configuration guidance for the Implementation Services package purchased.

Test Guidance

Moving into the testing phase the iboss implementation engineer will work with the project team to identify and outline the testing required for mission critical applications and business process.

Pilot

During the pilot phase the iboss implementation engineer will provide guidance on selecting and educating UAT users, documenting acceptance testing and tuning the policies or configuration for the iboss platform to ensure a smoother transition to production.

Production Deployment

For the final phase of the engagement the iboss implementation engineer will help with the roll out strategy, provide real-time support during deployment and provide guidance and instruction for any configuration adjustments during the adoption of the iboss platform.

The iboss Implementation Services offerings for Enterprise and Government customers includes setup assistance for the following iboss SASE cloud platform features.

	Enterprise/Government	Quick Start	Standard	Premium	Custom
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Design Consultation/Kickoff					
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Yes					
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Yes					
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Yes					
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Yes					
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Traffic Redirection					
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Cloud Connectors					
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DNS Security					
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Cloud Connectors					
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DNS Security
GRE/IPsec Tunnels
Cloud Connectors
DNS Security
GRE/IPsec Tunnels
Private Cloud
Cloud Connectors
DNS Security
GRE/IPsec Tunnels
Private Cloud
User Identity/Authentication
Connector
Cloud iDP
Connector
Cloud iDP
AD plugin
Net-ID SSO
Cloud iDP
SAML 2.0
AD plugin
Net-ID SSO
Cloud iDP
SAML 2.0
AD plugin
Net-ID SSO
Policy Template
Yes
Yes

Yes

Yes

SSL Decryption (Configuration Guidance)

Yes

Yes

Yes

Yes

Malware Prevention (Configuration Guidance)

KB Articles/iboss Academy

Yes

Yes

Yes

Data Loss Prevention (Configuration Guidance)

KB Articles/iboss Academy

KB Articles/iboss Academy

Yes

Yes

Policy Migration from Existing Solution

No

No

No

Available

Pilot Scope

5 Devices

/ 1 location
25 Devices
/ 1 locations
100 Devices
/ 3 locations
Custom
Report Analytics
Yes
Yes
Yes
SIEM integration
Yes
SIEM integration
Engagement Model
Remote
(Up to 8 Hours)
Remote
(Up to 40 Hours)
Remote
(Up to 80 Hours)
Remote or On-site¹

Duration²

60 Days

60 Days

60 Days

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¹T&E additional, pending COVID restrictions lifted, minimum 2 days for on-site engagements.

²Excluding Custom, all iboss implementation services must be consumed within 60 days from your order being placed. Any service hours remaining will be converted to an account credit.

To learn more about iboss Implementation Services

please contact sales@iboss.com or visit iboss.com/contact-us.

**Take the next
step in shifting
to the world's**

largest security

platform built

for the future.

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About iboss

With over 4,000 customers, including the largest government, financial, insurance, energy, and technology organizations, iboss provides users direct and secure access to cloud applications from wherever they work. iboss transitions organizations from protecting in-office workers to protecting the modern work-from-anywhere workforce while providing fast, secure, and direct connections to cloud applications to increase productivity and protect organizations from malware and data loss. A Gartner Magic Quadrant "Visionary", and backed by 230+ issued and pending patents, iboss processes and secures over 150 billion daily network transactions globally and has built the largest containerized cloud security fabric. The iboss Government Cloud Platform enables agencies to modernize their architecture, by reducing the dependency or eliminating the need for traditional network security appliances that are no longer effective at protecting today's hybrid workforce. Jumpstart your SASE transformation and experience the future of cloud security today at <http://www.iboss.com>.